

The ultimate personal alarm for independent living.

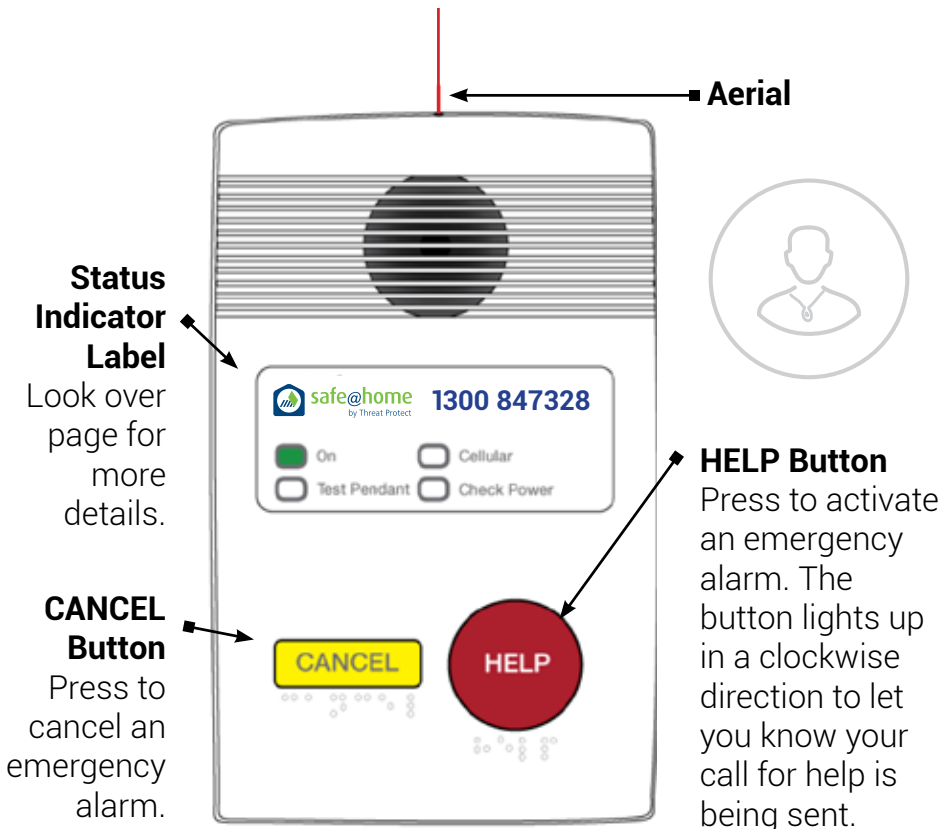


safe@home
by Threat Protect



safe@home is your new personal alarm system offering the latest technology to give you independence, peace of mind, and put you in contact with people who care for you and are there to help you.

THE BASE STATION



HOW TO USE

Your Personal Pendant

Your personal Pendant should be worn at all times including at night in bed. It is waterproof and should be worn in the bath or shower.



Requesting Help

If you need help at any time of the day or night, press and hold the button on your personal Pendant and count to three. The outer rim will then illuminate and flash red to let you know your call for help is being sent. Alternatively press the large **HELP** button on the system.



Talking to your Operator

If you request help, you will hear a loud fifteen second alarm and your system will connect to the Monitoring Control Centre. When you hear the operator, you can communicate with them by speaking to the system.

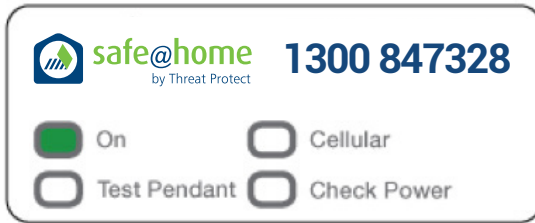


Cancelling an Alarm

During the loud fifteen second alarm period you can cancel the alarm by pressing the yellow **CANCEL** button.



FRONT LABEL - STATUS INDICATOR LIGHTS



On - this solid **green** light indicates that the Base Station is on. It will flash when other errors are shown.

Cellular - this light will flash red when there has been no cellular connection after an hour. In normal operating mode this light is off.

Check Power - this will flash **red** when there is a problem with the power connection and it needs to be checked. An audible message will play as well.

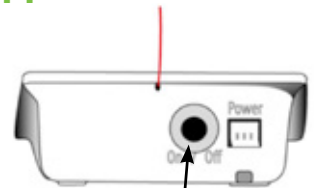
Test Pendant - this will flash **blue** to let you know the Pendant is due for testing. Please follow the '**Testing your System**' instructions above.

TURNING YOUR SYSTEM ON AND OFF

To turn your system OFF, press and hold for 4 beeps and it will switch off.

To turn the system ON, press and hold until the green ON light indicates that the unit has started.

Please Note: When the system is turned **OFF** and there is **NO green ON** light, then your system will not operate.



On/Off Button

It is located on the back panel.

INSTALLING YOUR SYSTEM

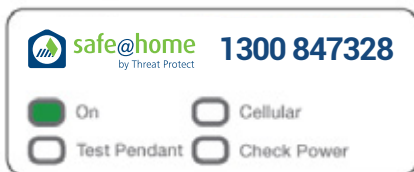
To ensure your **safe@home** system is installed correctly, we recommend you ask a friend or a family member to help you with this installation. If you have any questions, please call Threat Protect on 1 300 847328 (1 300 THREAT).

1 Step One Connect the Base Station

1. Remove the Base Station and the transceiver from the packaging.
2. Choose a central location near a powerpoint to locate your Base Station - waist height is ideal.
3. Plug the blue power wire into the power socket at the back of the unit.
4. Plug the power into the wall power point. We recommend placing a surge protector in case of power surges caused by lightning strikes.
5. Ensure the aerial is extended vertically to give optimal range.

2 Step Two Turning on the Base Station

1. Turn on the power on the wall.
2. The **green On** light and the **red Cellular** light will both turn on.
3. The **green On** light will remain green to show the system is turned on and operating correctly.
4. The **red Cellular** light will turn off once the unit has connected to the network. This will take about **15** seconds.



IMPORTANT: If the red Cellular light does not turn off, you may need to relocate the Base Station.

3 Step Three Checking cellular signal strength

1. When the red light is off, this means the Base Station is connected to the cellular network. You now need to check the signal strength.
2. Press and hold the **CANCEL** button for three seconds to enter 'Range Test Mode'. You will hear a single beep and see the blue Test Pendant light turn on and flash. Range Test Mode will last for **10** minutes.
3. The lights on the **HELP** button will display the cellular signal strength - Four lights around the **HELP** button is optimal.



4 Step Four Testing your Pendant

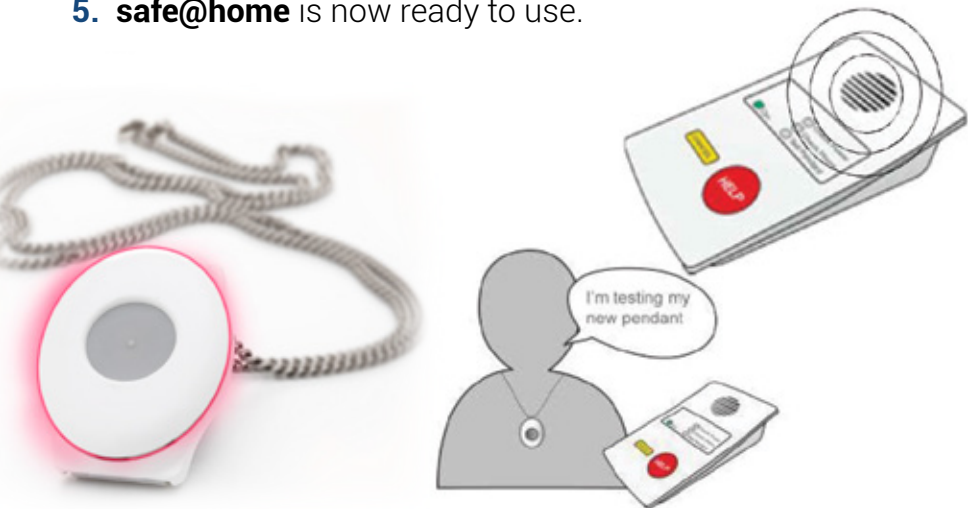
We recommend testing the Pendant with another person present.

1. Make sure that you are still in Range Test Mode. If Range Test Mode has timed out, refer to Step Three to re-enter.
2. Press and hold the Pendant for three seconds.
3. The outer edge of the Pendant will flash red to indicate a successful test.
4. Walk around the house and garden carefully testing the Pendant at waist height and ground level at all of the following locations in your home - bedroom, bathroom, kitchen, dining table, laundry, study, the washing line, garden, letterbox and anywhere you think you might be.
5. Check that the outer edge of the Pendant flashes red after each press of the button. This indicates that the Pendant is working.
6. When completed press the **CANCEL** button on the unit once to end the process.

5 Step Five Making a Test Call

Please make the following test after completing Steps Three and Four.

1. Press and hold the button on your pendant for three seconds - you will hear a loud alarm. Do not press the yellow **CANCEL** button as this will stop the alarm connection with Threat Protect's Monitoring Control Centre. The loud alarm will sound for **15** seconds and then will ring four times before you will be connected with our operator.
2. Please inform the operator that you are testing your new **safe@home** system.
3. Communicate with the operator by speaking to the Base Station.
4. The operator will verify if everything is working correctly and that you have completed your installation.
5. **safe@home** is now ready to use.



Please call us on 1300 847328 if you have any questions - we're always available to help.

TESTING AND MAINTAINING

Testing your System

From time to time your system will request that you test it. The '**Test Pendant**' indicator will flash blue. Press and hold the button on your Pendant for three seconds - you will hear a loud alarm. Wait to speak to an operator. Tell them you are testing.

Care of your Pendant

AVOID direct spraying with perfume, insect repellent or similar chemicals, by holding it out of the way.

CLEAN with non-abrasive and non-polishing cleaners only.

RECOMMENDED warm damp cloth is usually sufficient.

IMPORTANT NOTES

Due to external factors, it is possible that in exceptional circumstances the system may not operate as expected. Such factors include radio interference, lightning strikes or communication network outages. These are rare events but because they are outside our control, we cannot accept any responsibility for damages or other consequences resulting from any failure.

If you suspect your system is damaged or not functional, please contact: **safe@home 1300 847328**